

Terms & Conditions

These Terms & Conditions set out the agreement between you (the participant) and Garnet Rambles (run by Josephine Canning) when booking and attending a workshop, guided walk or tour. By booking a place, you agree to the following:

1. Bookings & Payment

- Bookings are confirmed once payment has been received.
- Payment can be made online or by the methods stated at the time of booking.
- For group bookings, the full amount is required to secure your date.

2. Cancellations & Refunds

- Participant cancellations for public events: Cancellations made more than 7 days before will receive a full refund. Cancellations within the 7 days leading up to an event are non-refundable.
- Participant cancellations for private group events: Cancellations more than four weeks in advance of the private booking will get a full refund. Cancellations between 28 and 14 days will incur a 20% admin fee. Cancellations less than 14 days before the event will not receive a refund.
- Garnet Rambles cancellations: If the facilitator needs to cancel due to illness, unsafe weather, low numbers or other events out of their control, you will be offered a full refund or the option to reschedule.

3. Health, Safety & Fitness

- Participants are responsible for ensuring they are physically able to take part. Please read the walk description before purchasing your ticket, and let us know in advance about any relevant medical conditions.
- Workshops take place outdoors and may involve walking over uneven or steep ground. Sturdy footwear and weather-appropriate clothing are essential, these are not provided.
- All activities are undertaken at your own risk, however risk assessments are carried out before every event. Specific hazards will be verbally addressed at the start of any excursion. By booking a space, attendees will be confirming that they accept this risk.

4. Liability

- Garnet Rambles accepts no responsibility for personal injury, loss, or damage to belongings, except where required by law.
- We hold public liability insurance.

5. Weather & Outdoor Conditions

- Outdoor workshops may be affected by the weather. In the event of unsafe conditions, we may postpone or adapt the session. You will be offered a rescheduled date or refund if the event cannot take place.

6. Private Group Bookings

- Minimum and maximum numbers apply and will be confirmed at the time of booking.
- Your group organiser is responsible for sharing all information, including the meeting point, kit list, and T&Cs, with participants.

7. Children & Young People

- Under-18s must be accompanied by a responsible adult.
- Some events have minimum age requirements and these are listed in the event descriptions.

8. Materials & Equipment

- We will provide art materials unless otherwise stated.
- Participants are responsible for bringing suitable clothing, footwear, food, and water.
- Any borrowed equipment must be returned in the same condition it was lent out at.

9. Intellectual Property & Photography

- All workshop materials remain the property of Garnet Rambles and may not be reproduced without permission.
- We may take photographs and videos during workshops for marketing purposes. If you prefer not to appear in photos and videos, please let us know in advance.

10. Code of Conduct

- Please treat fellow participants, the facilitator, and the environment with respect and consideration, leaving no trace.
- Listen to guidance during walks and activities and be mindful of uneven ground, weather and your own wellbeing.
- We reserve the right to remove anyone behaving in a disruptive, unsafe, or disrespectful manner without refund.

11. Privacy & Data Protection

- We collect only the personal data needed for your booking (name, contact details, emergency contact and medical history (if required)).
- Your details will not be shared with third parties.
- If you consent, we will add you to our mailing list for updates and news.